

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48) 7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645 (512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION GENERAL INFORMATION

Requestor Name Respondent Name

MAX E BEST MD EAST TX EDUCATIONAL INSURANCE

MFDR Tracking Number Carrier's Austin Representative

M4-18-0104-01 Box Number 17

**MFDR Date Received** 

September 11, 2017

## REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** The requestor did not submit a position summary for consideration in this dispute. Accordingly, this decision is based on the information available at the time of review.

Amount in Dispute: \$213.00

### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "Dr. Best sent a copy of a ledger as proof of timely filing. We have no record of receiving this bill prior to 8/3/17. It is our position denial should be maintained as provider has not provided satisfactory documentation for timely filing."

**Response Submitted by:** Claims Administrative Services, Inc.

#### SUMMARY OF FINDINGS

Date(s) of Service	Disputed Service(s)	Amount In Dispute	Amount Due
February 5, 2017	99214 and 99080-73	\$213.00	\$15.00

### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all-applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §133.20 sets out the medical bill submission procedures for health care providers.
- 3. 28 Texas Administrative Code §102.4 sets out the rules for non-Commission communications.
- 4. Texas Labor Code §408.027 sets out the rules for timely submission of claims by health care providers.
- 5. Texas Labor Code §408.0272 provides for certain exceptions to untimely submission of a medical bill.
- 6. 28 Texas Administrative Code §129.5, effective July 16, 2000, sets out the procedure for reporting and billing work status reports
- 7. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - 29 Time limit for filing has expired
  - 719 Per rule 133.20 a medical bill shall not be submitted later than the 95<sup>th</sup> day after the date of service

### Issues

- 1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
- 2. What are the rules that apply to CPT Code 99080-73?
- 3. Did the requestor forfeit the right to reimbursement for CPT Code 99214?

## **Findings**

- 1. The requestor seeks reimbursement for CPT Codes 99080-73 and 99214 rendered on February 5, 2017. 28 Texas Administrative Code §133.20(b) requires that, except as provided in Texas Labor Code §408.0272, "a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided."
  - The requestor submitted a copy of a ledger in support of timely filing. Review of this documentation supports timely filing for CPT Code 99080-73 which was identified in this documentation. The same documentation did not identify CPT Code 99214 as part of the billed charges for this date of service. As a result, the division finds that the submitted documentation supports that the requestor submitted CPT Code 99080-73 to the insurance carrier within the required timeframes and finds that the insurance carrier's denial for this service is not supported. The Division will review this service according to the applicable rules and guidelines. However, the requestor submitted insufficient documentation to support that CPT Code 99214 was submitted within the 95-day timeframe. As a result, reimbursement cannot be recommended for CPT Code 99214.
- 2. CPT Code 99080-73 is defined as "Special reports such as insurance forms, more than the information conveyed in the usual medical communications or standard reporting form." Reimbursement for CPT code 99080-73 is subject to the following:
  - 28 Texas Administrative Code §134.204 (I) states "The following shall apply to Work Status Reports. When billing for a Work Status Report that is not conducted as a part of the examinations outlined in subsections (i) and (j) of this section, refer to §129.5 of this title (relating to Work Status Reports)."
  - 28 Texas Administrative Code §129.5(i)(1) states "Notwithstanding any other provision of this title, a doctor may bill for, and a carrier shall reimburse, filing a complete Work Status Report required under this section or for providing a subsequent copy of a Work Status Report which was previously filed because the carrier, its agent, or the employer through its carrier, asks for an extra copy. The amount of reimbursement shall be \$15. A doctor shall not bill in excess of \$15 and shall not bill or be entitled to reimbursement for a Work Status Report which is not reimbursable under this section. Doctors are not required to submit a copy of the report being billed for with the bill if the report was previously provided. Doctors billing for Work Status Reports as permitted by this section shall do so as follows: (1) CPT code '99080' with modifier '73' shall be used when the doctor is billing for a report required under subsections (d)(1), (d)(2), and (f) of this section."
  - 28 Texas Administrative Code §129.5 (d)(1) and (2) states "The doctor shall file the Work Status Report: (1) after the initial examination of the employee, regardless of the employee's work status; (2) when the employee experiences a change in work status or a substantial change in activity restrictions."
  - A review of the submitted documentation finds the requestor completed a DWC-73, as a result, the billing for this service is supported and the requestor is therefore entitled to reimbursement in the amount of \$15.00. As a result this amount is recommended.
- 3. Texas Labor Code §408.027(a) states, in pertinent part, that "Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."
  - 28 Texas Administrative Code §102.4(h) states that "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery, or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."
  - Review of the submitted information for CPT Code 99214 finds insufficient documentation to support that a medical bill was submitted within 95 days from the date the services were provided. Therefore, pursuant to Texas Labor Code §408.027(a), the requestor has forfeited the right to reimbursement for CPT Code 99214 due to untimely submission of the medical bill for the disputed services.

### Conclusion

**Authorized Signature** 

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$15.00.

### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$15.00 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

		September 22, 2017
Signature	Medical Fee Dispute Resolution Officer	Date

## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* along with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812